# **Espocrm Upgrade Plan from V5.7.11 to 7.0.09**

| **Stage** | **Step** | **Action by** |  | **timing** | **Status** |
| --- | --- | --- | --- | --- | --- |
| **1.** | **Installation and Setup** | | | |  |
|  |  |  | Set php version to 7.3 |  |  |
|  |  |  | Ensure tmp folder for mysql is as 2 times as big as the database |  |  |
|  |  |  | Use **phpMyAdmin** and change all **collation** for **emascrm tables** to **“utf8mb4\_unicode\_ci”** |  |  |
|  |  |  | **Load emascrm app and verify app** |  |  |
|  |  |  | **Disable Schedule Jobs and User Access** |  |  |
|  |  |  | Total |  |  |
| **2.** | **Application Upgrade Cycles** | | | |  |
|  |  |  | Upgrade to Version 5.8.5 |  |  |
|  |  |  | Upgrade to Version 5.9.4 |  |  |
|  |  |  | Alter tables to InnoDB Engine and backup |  |  |
|  |  |  | Upgrade to 6.0.10 and backup |  |  |
|  |  |  | Upgrade to 6.1.5 |  |  |
|  |  |  | Upgrade to 6.1.8 |  |  |
|  |  |  | Upgrade to 6.1.9 |  |  |
|  |  |  | Upgrade Service Pack to latest Version and back up |  |  |
|  |  |  | Upgrade to 6.1.10 and backup |  |  |
|  |  |  | Switch to PHP 8.0 |  |  |
|  |  |  | Upgrade to 7.0.9 and backup |  |  |
|  |  |  |  |  |  |